

Chartered & State Registered Physiotherapists

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Dear Patient,

As per the guidelines of the new GDPR we are writing to advise you that the information we have regarding you and your treatment is held securely via our clinical system and this information is kept for a period of 9 years before it is destroyed. This information will only be held for the purposes of your treatment and, only with your permission, be passed onto other medical professionals.

We do utilize your data to inform you of changes to the business and the services that we offer.

We also send you confirmations of your appointment via text and emails. Please contact us if you would like to be removed from this process. You can also unsubscribe should we send you some marketing information.

If you are a patient who has received exercises and correspondence via your email, we will again continue to contact you in this way unless we hear otherwise.

Parents,

All parents are advised to speak to children, (a child is considered anyone aged under 18 years old) who receive or have received treatment from the clinic, to ascertain that they to are happy for us to continue to hold their information. Again, if we do not hear back from you we will assume this information can be kept under the 9-year retention period.

Thank you for your continued support to Liberty Physio & Rehab Ltd

Kind regards

Roger Cleary

Director